# Key findings

<table>
<thead>
<tr>
<th>Category</th>
<th>TOTAL*</th>
<th>England**</th>
<th>London</th>
<th>Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of authorities responding</td>
<td>67%</td>
<td>78%</td>
<td>53%</td>
<td>32%</td>
</tr>
</tbody>
</table>

## Highway maintenance budgets

<table>
<thead>
<tr>
<th>Description</th>
<th>TOTAL*</th>
<th>England**</th>
<th>London</th>
<th>Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average highway maintenance budget per authority</td>
<td>£20.7m</td>
<td>£26.8m</td>
<td>£8.4m</td>
<td>£7.7m</td>
</tr>
<tr>
<td>Percentage of highway maintenance budget spent on carriageway</td>
<td>50%</td>
<td>52%</td>
<td>47%</td>
<td>42%</td>
</tr>
<tr>
<td>Average carriageway maintenance budget per authority</td>
<td>£10.4m</td>
<td>£13.9m</td>
<td>£4.0m</td>
<td>£3.2m</td>
</tr>
</tbody>
</table>

## Shortfall

<table>
<thead>
<tr>
<th>Description</th>
<th>TOTAL*</th>
<th>England**</th>
<th>London</th>
<th>Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shortfall in annual carriageway maintenance budget</td>
<td>£826.6m</td>
<td>£616.0m</td>
<td>£117.0m</td>
<td>£93.6m</td>
</tr>
<tr>
<td>Average annual carriageway maintenance budget shortfall per authority</td>
<td>£4.9m</td>
<td>£5.4m</td>
<td>£3.6m</td>
<td>£4.2m</td>
</tr>
<tr>
<td>Estimated time to clear carriageway maintenance backlog</td>
<td>11 yrs</td>
<td>12 yrs</td>
<td>8 yrs</td>
<td>10 yrs</td>
</tr>
<tr>
<td>Estimated one-time catch-up cost</td>
<td>£11.14bn</td>
<td>£9.64bn</td>
<td>£777.0m</td>
<td>£722.0m</td>
</tr>
<tr>
<td>Estimated one-time catch-up cost per authority</td>
<td>£66.8m</td>
<td>£85.4m</td>
<td>£24.3m</td>
<td>£32.8m</td>
</tr>
</tbody>
</table>

## Road condition

<table>
<thead>
<tr>
<th>Description</th>
<th>TOTAL*</th>
<th>England**</th>
<th>London</th>
<th>Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency of road surfacing (all road classes)</td>
<td>66 yrs</td>
<td>76 yrs</td>
<td>36 yrs</td>
<td>58 yrs</td>
</tr>
<tr>
<td>Number of potholes filled over past year</td>
<td>1,481,746</td>
<td>1,340,632</td>
<td>85,696</td>
<td>55,418</td>
</tr>
<tr>
<td>Average number of potholes filled per authority over past year</td>
<td>8,863</td>
<td>11,864</td>
<td>2,678</td>
<td>2,519</td>
</tr>
<tr>
<td>Average cost to fill one pothole – planned</td>
<td>£43.10</td>
<td>£44.00</td>
<td>£47.33</td>
<td>£32.35</td>
</tr>
<tr>
<td>Average cost to fill one pothole – reactive</td>
<td>£70.91</td>
<td>£73.76</td>
<td>£64.34</td>
<td>£65.83</td>
</tr>
<tr>
<td>Total spent filling potholes in past year</td>
<td>£86.4m</td>
<td>£78.9m</td>
<td>£4.8m</td>
<td>£2.7m</td>
</tr>
</tbody>
</table>

## Compensation claims

<table>
<thead>
<tr>
<th>Description</th>
<th>TOTAL*</th>
<th>England**</th>
<th>London</th>
<th>Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount paid in road user compensation claims</td>
<td>£8.1m</td>
<td>£6.6m</td>
<td>£1.2m</td>
<td>£330k</td>
</tr>
<tr>
<td>Staff costs spent on claims (per year)</td>
<td>£14.7m</td>
<td>£12.7m</td>
<td>£1.5m</td>
<td>£488k</td>
</tr>
</tbody>
</table>

* England, London and Wales

** excludes London

Up from ALARM survey 2019

Down from ALARM survey 2019

Same as ALARM survey 2019