

Key findings

	TOTAL*	England**	London	Wales
Percentage of authorities responding	↑ 64%	↑ 72%	↑ 50%	↑ 45%
Highway maintenance budgets				
Average highway maintenance budget per authority	↑ £24.5m	↑ £31.5m	↑ £10.6m	↓ £7.8m
Percentage of highway maintenance budget spent on carriageway	↓ 55%	↓ 54%	↑ 57%	↓ 58%
Average carriageway maintenance budget	↑ £13.5m	↑ £17.0m	↑ £6.0m	↓ £4.6m
Shortfall				
Shortfall in annual carriageway maintenance budget	↑ £657.0m	↑ £467.4m	↑ £128.0m	↓ £61.6m
Average annual carriageway maintenance budget shortfall per authority	↑ £3.9m	↑ £4.1m	↑ £4.0m	↓ £2.8m
Estimated time to clear carriageway maintenance backlog	↓ 10 years	↓ 10 years	— 9 years	↓ 8 years
Estimated one-time catch-up cost	↑ £9.79bn	↓ £7.97bn	↑ £1.02bn	↑ £797.5m
Estimated one-time catch-up cost per authority	↑ £58.2m	↓ £69.9m	↑ £31.9m	↑ £36.3m
Road condition				
Frequency of road surfacing (all road classes)	↓ 67 years	↓ 79 years	↓ 28 years	↓ 59 years
Number of potholes filled over past year	↑ 1,860,072	↑ 1,717,638	↑ 86,752	↓ 52,682
Average number of potholes filled per authority last year	↑ 11,072	↑ 15,067	↑ 2,711	↓ 2,531
Average cost to fill one pothole – planned	↓ £39.80	↓ £40.70	↓ £42.10	↓ £31.50
Average cost to fill one pothole – reactive	↓ £65.10	↓ £64.70	↓ £63.60	↑ £69.60
Total spent filling potholes in past year	↑ £97.8m	↑ £90.5m	↑ £4.6m	↓ £2.7m
Compensation claims				
Amount paid in road user compensation claims	↓ £6.9m	↓ £6.2m	↓ 444k	↑ £251k
Staff costs spent on claims (per year)	↓ £19.8m	↑ £16.3m	↓ £3.2m	↓ £330k

* England, London and Wales

** excludes London

↑ Up from ALARM survey 2018
 ↓ Down from ALARM survey 2018
 — Same as ALARM survey 2018