

Leading Innovation & Driving change within Highway Service.



Key focus areas

- How we obtained our £9 Million pound investment
- Our vision, objectives & goals (don't spend £9m just tarmac)
- Challenges
- Fact & figures speak for themselves
- Key Benefits
- Customer Feedback



The road to securing investment



Don't spend £9 million on tarmac



- Key Objectives
- Vision
- Goals

Challenges



- Mindsets
- Consideration for CPD
- The crews
- Risks

Facts and figures



What have we achieved in 18 months



Key benefits



- Leadership and supply chain management

Customer feedback

Oct 2020

Hi on behalf of the residents of Beechwood Crescent, I would like to say thank you to the team who have made a brilliant job of resurfacing our street this week. In particular, thank you from us at 13a ... The team ensured there was access for my children's taxi each day as well as putting a ramp outside our house for ease of access with their wheelchairs.

Sarah, Sam and Alex

Mar 2021

Morning Scott,

Just had a call from a lady off Oak Close, Allestree. She wants to thank everyone involved in the resurfacing work on Saturday / Sunday. Said everyone was polite and the road surface is beautiful. Also, there a credit to the council.



customer feedback

Mar 2021

A local resident took it upon himself to record a short complementary video of the planing and resurfacing elements of a local road scheme on Hounslow Road in Mackworth. Please view at

<https://www.facebook.com/100004806935377/videos/1477778282392389/>



- <https://multevo.co.uk/sector-study/250-reasons-why-the-multihog-boosts-street-pride-in-derby/>
- <https://www.youtube.com/watch?v=tsoAx1MG2CE>





Thank You

Scott McDonald



Derby City Council